

➤ **Service Engineer**

A positive attitude and excellent customer handling skills being the focal point, the purpose of this role is to provide timely and quality service to our customers during service or breakdown calls. The role focuses on installation, testing of FMC products and training the users as per the guidelines. Further, this also demands carrying out preventive maintenance as per the schedule, document all service and installation activities and update them in the database. The Service Engineer is also responsible to generate AMC / CMC revenue with timely collection of payment and report quality issues to the immediate supervisor. The engineer will be expected to train and professionally develop junior staff in the field. As a Service Engineer, this role requires you to adopt a customer centric approach and ensure a long-lasting healthy relationship with our customers.

Educational Qualifications: Diploma or Bachelor's degree in Engineering or Technology (B.E./B.Tech), preferably from Biomedical or Biotechnology stream